

Justin Dugger

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EXPERIENCE

Apple Siri Operations Engineer Jan 2018 - Current
Cupertino, CA

Support development and production environments & infrastructure; reliability, optimizations, performance, and metrics

Oregon State University Senior Systems Architect 2012 - 2017
Corvallis, OR

Fix and improve the infrastructure that makes vital open source projects tick

Mentor student employees in DevOps practices

Draft on-call policies and implement PagerDuty integration

Respond, triage and repair service outages

Present tech topics at regional meetups and conferences

- Heartbleed, *Beaver BarCamp '14*
- Teaching Students SRE Principles With Games. *Monitorama '16*

Migrate CFEngine2 managed Gentoo systems to Chef managed CentOS VMs

Kansas State University Application Services Administrator 2011 -2012
Manhattan, KS

Deploy and maintain Enterprise Java Applications

Respond to site reliability events on production systems

Maintain source control systems for infrastructure applications and configuration

Work with developers to deploy new releases and debug problems on servers

Develop and maintain programs/scripts for automation and monitoring tasks

Kansas State University Application Developer 2010 - 2011
Manhattan, KS

Write and debug JEE code supporting identity management

Review university password policies and create UIs to implement them

Fix bugs and add new features to existing identity management SOAP APIs

JCCC Systems Analyst 2008 - 2010
Overland Park, KS

Design, deploy and maintain variety of Win and Linux services for academic uses

Maintain and debug student facing Blackboard service

Maintain Windows file server for homework submission and student storage

Research and deploy cluster rendering app, 2000% increase in render throughput

EDUCATION

Kansas State University, Manhattan KS
B.S. in Computer Science

